**Data Collection Template**

Name of tester: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Name of User: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Section A: Registration and Prior Program**

Time taken to complete (sec): \_\_\_\_\_\_

Was the user able to easily find the Register button?

Did the user assume to key in the registration details provided?

Did the user have any difficulty registering for an account?

Did the user have any difficulty following the tasks?

Did the user have any difficulty checking the checkbox?

Did the user ask for help at any point in the section? If so, what did they ask for help for?

Additional comments by tester:

**Section B: Program Selection**

Time taken to complete (sec): \_\_\_\_\_\_

Did the user assume to select and fill the form as per the details provided?

Did the user have any difficulty selecting the program?

Did the user encounter any scrolling issues?

Did the user have any difficulty proceeding to the next section?

Did the user ask for help at any point in the section? If so, what did they ask for help for?

Additional comments by tester:

**Section C: Course Selection and Pathway Generation**

Time taken to complete (sec): \_\_\_\_\_\_

Is the course description enough for the user to understand what they are selecting?

Was the user able to follow the user briefing to select the first core course?

Did the user tap or drag the course over from the left side to the right side?

Does the pathway look complicated to the user?

Did the user ask for help at any point in the section? If so, what did they ask for help for?

Additional comments by tester:

**Section D: Pathway Editing**

Time taken to complete (sec): \_\_\_\_\_\_

Was the user able to find the edit button?

Was the user able to open up the alternative path section?

Was the user able to follow the user briefing to select swap out the elective courses?

Did the user tap or drag the courses?

Does the pathway editing section look complicated to the user?

Did the user ask for help at any point in the section? If so, what did they ask for help for?

Additional comments by tester:

**Section E: Pathway Reset and Re-generate**

Time taken to complete (sec): \_\_\_\_\_\_

Was the user able to easily locate the reset button?

Was the user able to reset the paths on their own without help?

Did the user encounter any difficulties when redoing the program and course selection to generate the pathway again based on the new information provided in the user briefing?

Did the user ask for help at any point in the section? If so, what did they ask for help for?

Additional comments by tester:

**Section F: Pathway Review**

Time taken to complete (sec): \_\_\_\_\_\_

Was the user able to find the log out button?

Was the user able to find the login button?

Was the user able to login with previously registered credentials?

Was the user able to see the generated pathway?

Did the user ask for help at any point in the section? If so, what did they ask for help for?

Additional comments by tester:

**General comments by tester after completion:**

**(optional section below)**

**Website Improvements Questionnaire:**

* Confusion on user interface (Is it user friendly?)
* Website performance (Loading speed)
* Accessibility (Is it easy to use and navigate?)
* Features request (features which they feel we lack)
* Color choice (Is it too bright/too dim? Or it makes user uncomfortable?)
* Design suggestions (where they feel we can improve on our design)
* Button placements (are our buttons such as “back/confirm/cancel” easy to spot)
* User satisfaction level (Ratings, to be asked 2nd last)
* General comments (to be asked last)